



As one of the most valued customers of AXA,
you can now enjoy the benefits of
Preferred Consultation and Care.



When cancer or heart disease strikes, stay focused on the things that truly matter.

You've reached a time in your life when things are going according to plan. But when the unexpected happens, it takes a toll on everyone. With **Preferred Consultation and Care**, take comfort in knowing you can get best in class medical advice so you and your family can focus on your recovery.

Get trusted expert advice for diagnosis verification and treatment plans.

Through this service, you have access to a multi-disciplinary team of Harvard-affiliated doctors.



Get expert medical second opinion, especially for rare and complex cases, by having your personal doctor collaborate with a roster of highly experienced medical professionals in the United States.

Engage with doctors from top US hospitals who are at the forefront of pioneering medical procedures and technologies, and with extensive medical experience. We will help ensure that the right doctor is assigned to you.

Focus on your recovery, as a personal care manager takes care of overseeing your treatment journey.

Your personal care manager is a trained medical professional equipped to help you navigate the intricacies of medical options, from diagnosis to treatment, to recovery.



Get access to our medical concierge services when being treated in the U.S., which include:

- Document support in getting a United States medical visa
- Recommendations for a doctor and hospital in the United States
- Accommodation, transfers, and ambulance service assistance
- Medical appointment scheduling
- Hospital billing review and management

This service is brought to you in partnership with:

Preferred Global Health Ltd.

Preferred Global Health Ltd. is a global patient organization based in Boston which is committed to providing the best possible outcome for their patients in case of diagnosis of cancer or heart diseases.

Preferred Global Health is a third party and distinct from AXA Philippines.
AXA Philippines does not offer medical/treatment advice and/or diagnosis, and nothing contained herein or in any agreement is intended to be a medical/treatment advice, diagnosis, or any claim assessment of AXA Philippines.

How to avail of this service if you are diagnosed with cancer or heart disease

1. Call AXA to Activate Service

Activate Preferred Consultation and Care by calling AXA customer care hotline. Pre-enrollment required.



2. Diagnosis Verification & Treatment Plan with a Dedicated Personal Care Manager

Your assigned personal care manager will help assemble a team of top U.S. doctors, who will recommend your treatment plan.



3. Doctor-to-Doctor Dialogue

Let your local doctor collaborate with a top U.S. doctor.



4. U.S. Care*

Should you decide to go to the U.S. to utilize more advanced treatments and facilities, your personal care manager will oversee the necessary arrangements. Treatment and accommodation cost is shouldered by the customer.



** Not available for Preferred Consultation and Care Lite*

Consult with your AXA financial advisor now to inquire how you can enroll.

