

Insurance Company: **Philippine AXA Life Insurance Corporation**  
 Year: **2013**  
 Date of Financial Year End: **31/12/2013**

		Source Document/ Location of Information	Yes / No	Point	REMARKS
<b>C</b>	<b>Role of Stakeholders</b>				
<b>C.1</b>	<b>The rights of stakeholders that are established by law or through mutual agreements are to be respected.</b>				
	Does the company disclose a policy that :				
C.1.1	Stipulates the existence and scope of the company's efforts to address customers' health and safety?	<ul style="list-style-type: none"> <li>Company Website</li> <li>Company Facebook page</li> </ul>	Y	1	<a href="#">This is communicated in AXA's website.</a>
C.1.2	Explains supplier/contractor selection practice?	<ul style="list-style-type: none"> <li>Annual Report</li> </ul>	Y	1	The Company's policy on supplier/contractor selection practice is provided for in its Procurement Guidelines.
C.1.3	Describes the company's efforts to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development?	<ul style="list-style-type: none"> <li>Email blasts from the Procurement Team and HR Team</li> <li>Company Facebook Page</li> </ul>	Y	1	<a href="#">AXA has rolled-out its Energy Saving Program in 2013 and has joined several tree planting activities with the Metrobank Foundation.</a>
C.1.4	Elaborates the company's efforts to interact with the communities in which they operate?	<ul style="list-style-type: none"> <li>Company Website</li> <li>Company Facebook page</li> </ul>	Y	1	AXA's Corporate Social Responsibility arm is the AXA Hearts in Action and is sufficiently disclosed in the Company website.
C.1.5	Directs the company's anti-corruption programmes and procedures?	<ul style="list-style-type: none"> <li>Corporate Governance Manual</li> </ul>	Y	1	AXA has an Anti-Bribery and Gifts and Entertainment Policies, copies of which are given to all employees, including distributors.

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C.1.6	Describes how creditors' rights are safeguarded?	<ul style="list-style-type: none"> <li>Corporate Governance Manual</li> </ul>	Y	1	<a href="#">AXA's policy on creditor's rights are sufficiently covered by the Corporate Governance Manual and the Code of Conduct which provides AXA must conduct business in fair manner with its business partners.</a>
Does the company disclose the activities that it has undertaken to implement the above mentioned policies?					
C.1.7	Customer health and safety	<ul style="list-style-type: none"> <li>Company website</li> <li>Company Facebook page</li> </ul>	Y	1	AXA has been promoting customer health and safety in its Website and Facebook page.
C.1.8	Supplier/Contractor selection and criteria	<ul style="list-style-type: none"> <li>Annual Report</li> </ul>	Y	1	The Company's policy on supplier/contractor selection practice is provided for in its Procurement Guidelines.
C.1.9	Environmentally-friendly value chain	<ul style="list-style-type: none"> <li>Company website</li> <li>Company Facebook page</li> </ul>	Y	1	AXA's activities implementing environmentally-friendly value chain are documented in the Company's website and Facebook page
C.1.10	Interaction with the communities	<ul style="list-style-type: none"> <li>Company website</li> <li>Company Facebook page</li> </ul>	Y	1	AXA's Corporate Social Responsibility arm is the AXA Hearts in Action and is sufficiently disclosed in the Company website.

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C.1.11	Anti-corruption programmes and procedures	<ul style="list-style-type: none"> <li>• Company website</li> <li>• Email blasts</li> </ul>	Y	1	AXA rolled out its Compliance Awareness Week focusing on its Anti-Money Laundering, Anti-Bribery and Gifts and Entertainment Policies
C.1.12	Creditors' rights		N	0	
C.1.13	Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section?	<ul style="list-style-type: none"> <li>• Company Website</li> </ul>	Y	1	AXA's Corporate Social Responsibility arm is the AXA Hearts in Action and is sufficiently disclosed in the Company website.
<b>C.2 Where stakeholder interests are protected by law, stakeholders should have the opportunity to obtain effective redress for violation of their rights.</b>					
C.2.1	Does the company provide contact?	<ul style="list-style-type: none"> <li>• Company Website</li> </ul>	Y	1	Contact details of AXA is provided in the "Keep in Touch" tab in the website
<b>C.3 Performance-enhancing mechanisms for employee participation should be permitted to develop.</b>					
C.3.1	Does the company explicitly disclose the health, safety, and welfare policy for its employees?	<ul style="list-style-type: none"> <li>• Corporate Governance Scorecard</li> <li>• Company Intranet Facility</li> </ul>	Y	1	AXA's health, safety and welfare policy is sufficiently disclosed in the Employee Guidebook and Group Standards Handbook appended in the Corporate Governance Manual
C.3.2	Does the company publish data relating to health, safety and welfare of its employees?		N	0	

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C.3.3	Does the company have training and development programmes for its employees?	<ul style="list-style-type: none"> <li>Company Intranet Facility</li> <li>Company Learning Management System (www.axa.csod.com)</li> </ul>	Y	1	AXA provides various training and developments to its employees and easily accessible through its intranet facility and the Learning Management System
C.3.4	Does the company publish data on training and development programmes for its employees?	<ul style="list-style-type: none"> <li>Company Intranet Facility</li> <li>Company Learning Management System (www.axa.csod.com)</li> </ul>	Y	1	Access of employees to training and development programmes are provided for in the company's intranet facility and the Learning Management
C.3.5	Does the company have a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures?	<ul style="list-style-type: none"> <li>Corporate Governance Manual</li> </ul>	Y	1	AXA has a reward/compensation facility that accounts for the performance of the company beyond short-term financial measures
<b>C.4 Stakeholders including individual employee and their representative bodies, should be able to freely communicate their concerns about illegal or unethical practices to the board and their rights should not be compromised for doing this.</b>					
C.4.1	Does the company have procedures for complaints by employees concerning illegal (including corruption) and unethical behaviour?	<ul style="list-style-type: none"> <li>Corporate Governance Manual</li> </ul>	Y	1	AXA's policy concerning illegal and unethical behavior is covered by its Compliance and Ethics Manual
C.4.2	Does the company have a policy or procedures to protect an employee/person who reveals illegal/unethical behavior from retaliation?	<ul style="list-style-type: none"> <li>Corporate Governance Manual</li> </ul>	Y	1	AXA's policy concerning illegal and unethical behavior is covered by its Whistleblower Policy
			<b>21</b>	<b>19</b>	